# New Member Registration/ Members Manual

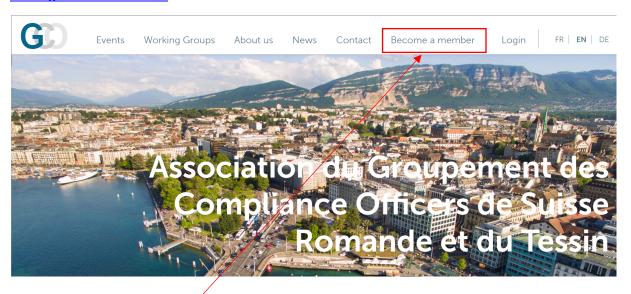
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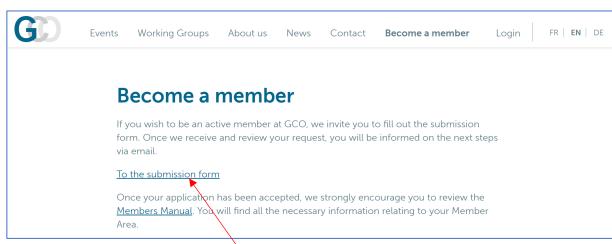
## Requesting to become a new GCO member

To become a member of the GCO Association, you will need to send a request. Go to www.gco-association.ch



1. Click on "Become a member"

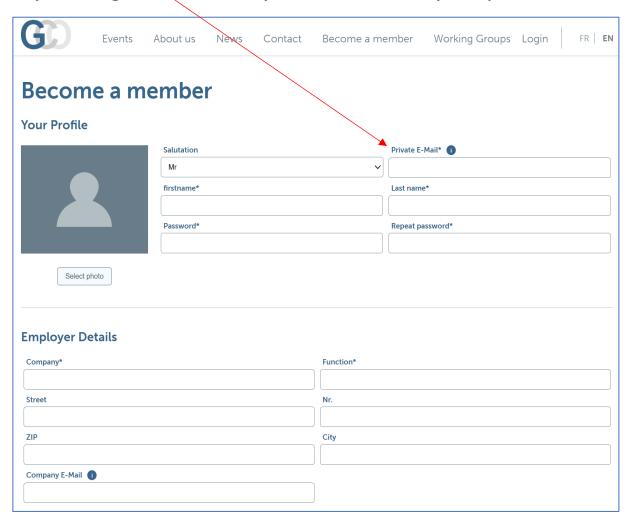




Now you may click on "To the submission form".

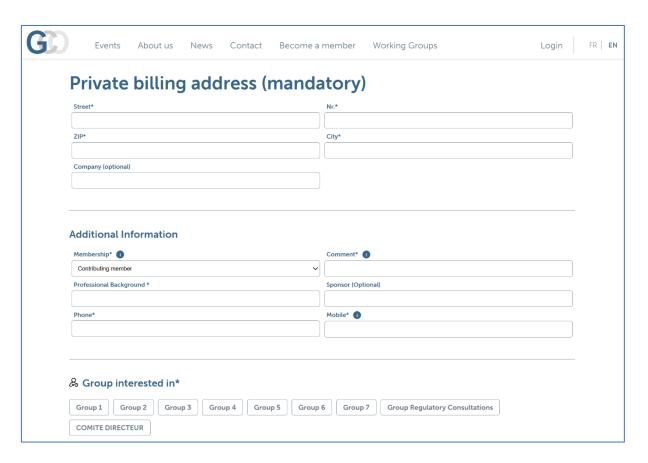
Go ahead and fill out the form with the help of the below indications:

- 1. Enter your information, choose a profile picture if you wish to, and choose a password.
- 2. The "Private Email" is your primary/main correspondence email address for continuous communication reasons, therefore please make sure to use the email address which you have regular access to so that you do not miss out on any correspondence.

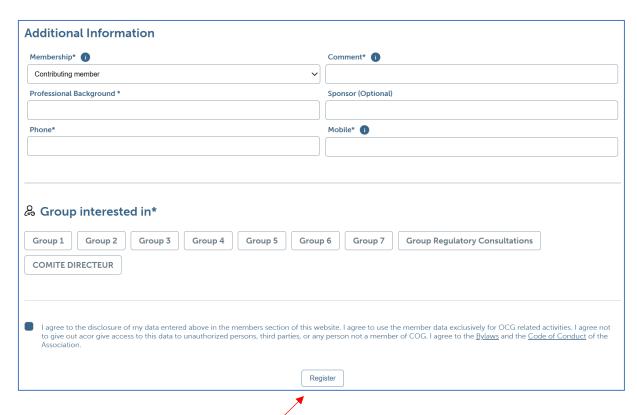


3. Enter your employer's details. Please note that the "Company Email" is considered as your **secondary email address**.

4. Enter your private postal address information. This is also the **mandatory billing address**, please make sure to enter up-to-date information.



5. Enter any additional information. Mandatory fields are marked with " \* ".



- 6. Choose the working group that you request to join. You can find a description and activity of each particular group in the "About Us" section of the website.
- 7. Once you click on "Register", you will get the following confirmation:

## Become a member

Thank you for your registration. We will check your application and let you know as soon as possible whether you will be accepted or not.

As soon as the Committee accepted your request, you will receive a notification per email. You will then be invited to the group meetings and to other events, in due time.

## Activating and validating your GCO member account

The GCO website is at www.gco-association.ch.

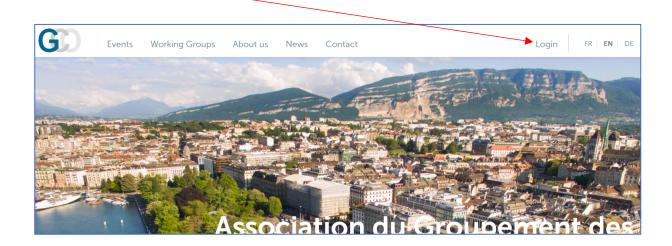
You can also access it on your smartphones and tablets.

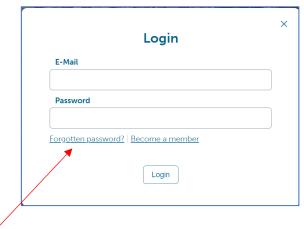
This document explains step by step how to validate your registration on the site. This validation is a **mandatory pre-requisite** to be able to have access to the member space of the site, registering to the meetings of your Working Groups (WG), Annual and other Conferences and General Assemblies.

Providing your private email is recommended in your member's profile to ensure that you have access to the Webex events independent of your employer, and to receive communications and notifications from GCO regardless of who your employer is.

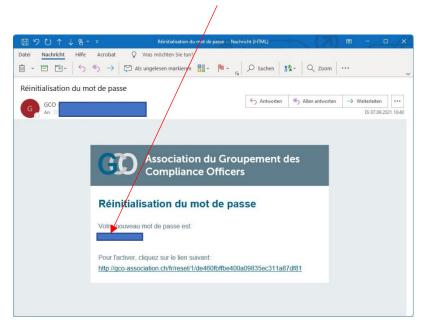
How to activate your GCO account (if you did not do it yet):

1) Click on "Login" on www.gco-association.ch

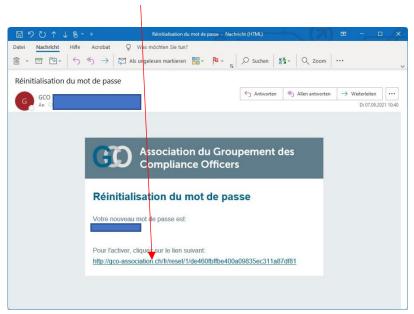




- 2) Click on "Forgotten password?"
- 3) Check your private email and/or your employer's mail inbox (including Spam folders). You must have received a password activation email from "GCO". Enter the email address where you received that message to reset your password and click on the "Reset Password" button. If you have not received the message or you have a new employer (since 14<sup>th</sup> September 2021 not yet communicated to GCO), then contact the Association by filling out the "Contact" form if necessary.
- 4) You will receive an email with a <u>new password</u>.



5) In the same email, click on the <u>link</u> to activate your password for the first time



6) You will view the confirmation page of the activation of your account (with the title "Réinitialisation du mot de passe").



7) Log in to the member page by clicking on "Login" of the <u>www.gco-association.ch</u> page by typing your new password, to check and modify your personal data in the "Profile" menu.

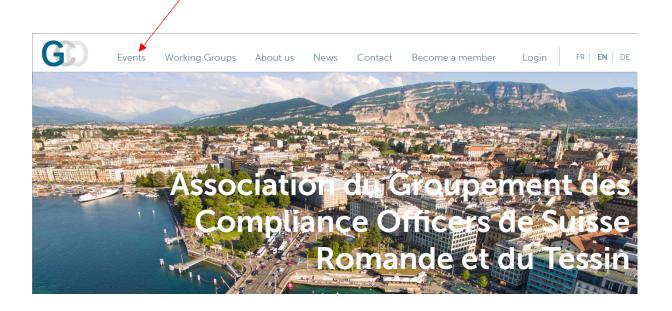
Events are only visible to members after activating their accounts, i.e. being logged in as a member. Register to the events by going to the "Events" menu.

#### Paying your annual membership fee

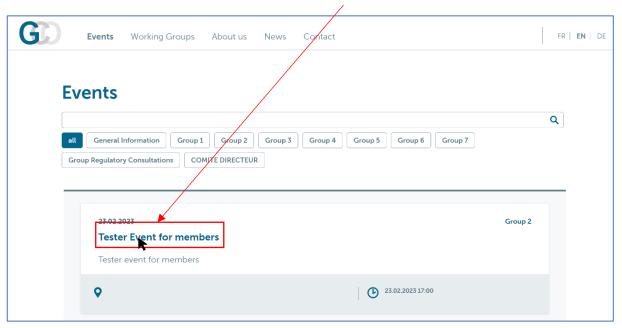
Once you have been registered as a member, you will receive the annual membership fee per email, in the form of a payment slip. Simply make the payment according to the information on the payment slip per banking wire.

## Registering to "Events"

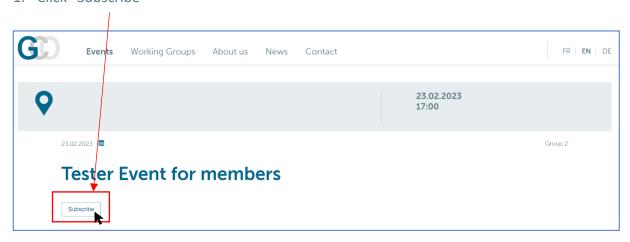
The following section shows how you can register to an event. When an event is created, you will have the option to subscribe to the event. To get an overview of the events available for subscription, go to "Events".



Below picture is an overview of the events. Simply click on an event to select.



#### 1. Click "Subscribe"



2. Read and accept the terms and conditions. To accept, simply check the white box.

## **Tester Event for members**



I accept the <u>terms and conditions</u>

3. Click on "Next"

## Registration confirmation

Thank you for your registration.



When the subscription is successful, you will see a Registration confirmation message on the screen. At the same time, you also receive an email confirmation per below.

# Association du Groupement des Compliance Officers

Dear Member,

We hereby confirm your subscription to the event.

Best regards,

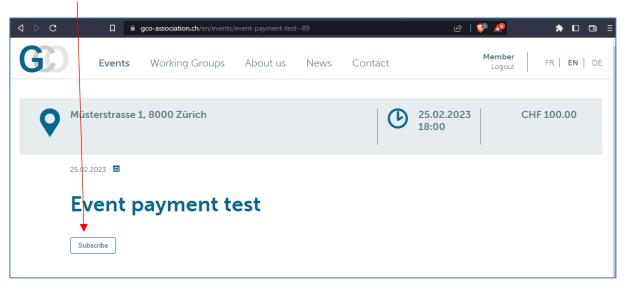
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## Paying for an "Event" by bill

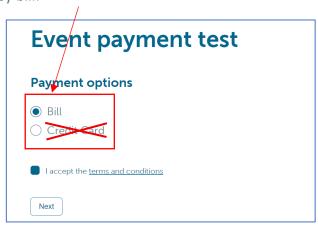
You may have to pay to subscribe to some events.

Please note that we do not take payments by credit card, or Twint, anymore. The "Credit Card" Option will be removed soon, until it is implemented we kindly ask that you just tick the "Bill" payment method.

Click "Subscribe"

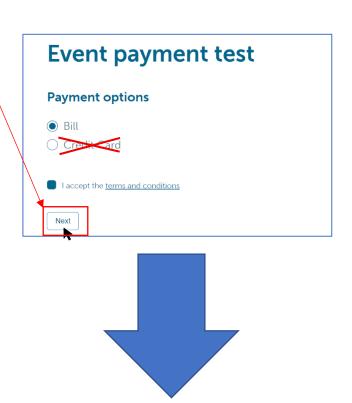


Please choose to pay by bill:



Read the terms and condition and click accept accordingly.

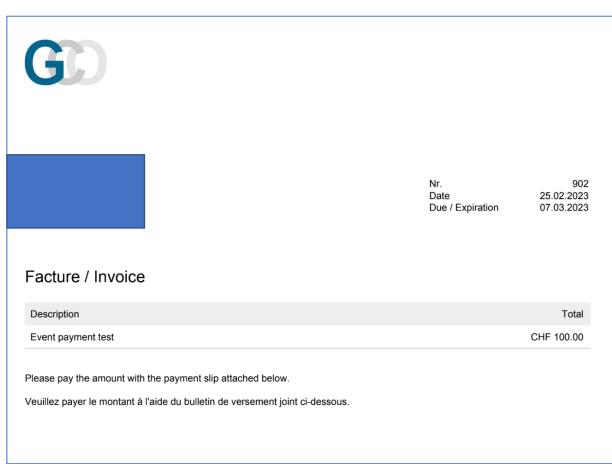
If you choose to pay by bill, you will be prompted a "Registration confirmation" message after clicking "Next"

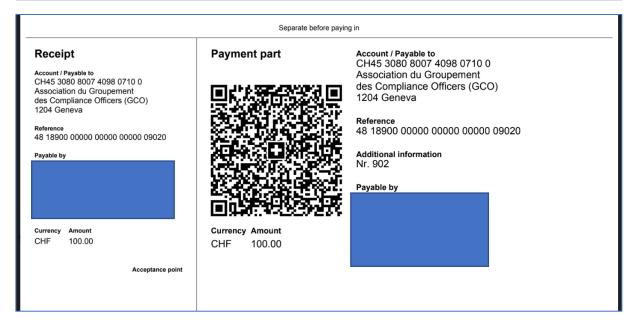


## **Registration confirmation**

Thank you for your registration.

Now you should have received a confirmation email with the bill attached in .pdf format:





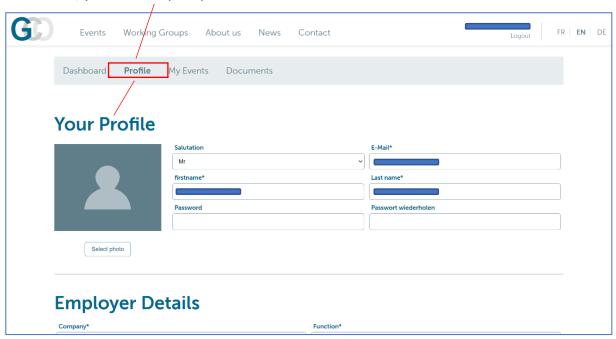
## Maintaining your member's account and profile

To maintain your account, please make sure to login every now and then.

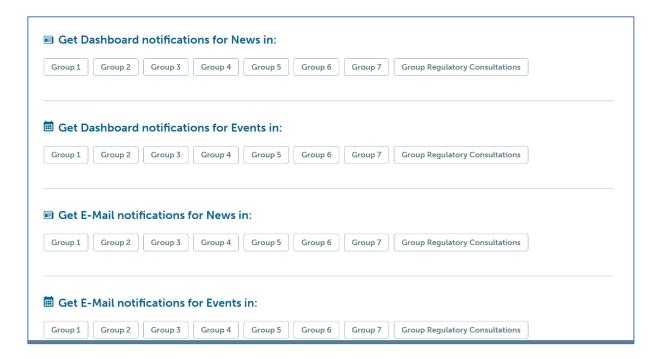
To access and edit your information, click on your name



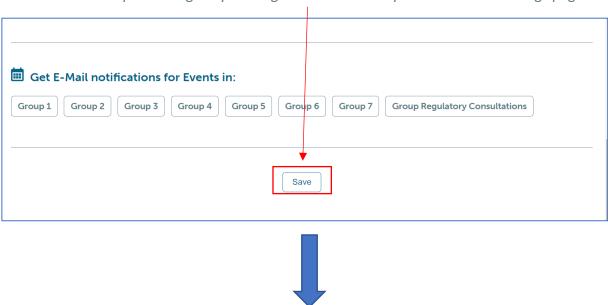
From there, you can edit your personal information.



To subscribe to notifications from various groups, simply click on the group which you wish to receive notifications from. You can save your preferences for Dashboard and email notifications for both news and events.



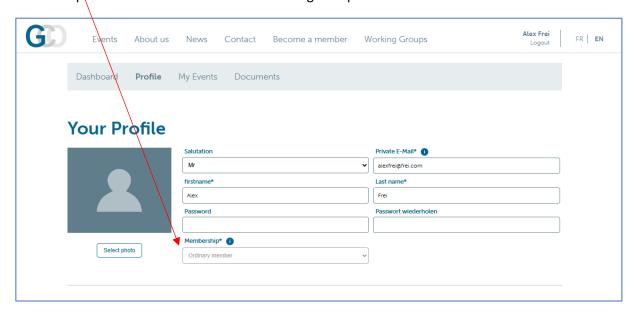
Make sure to save your changes by clicking "Save" at the very bottom of the settings page.



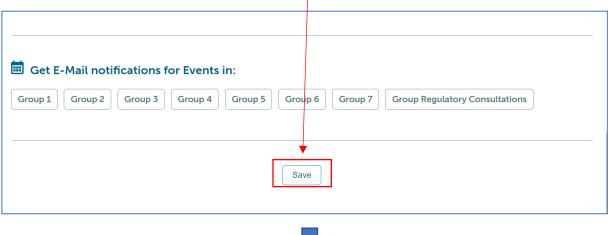
Change has been saved

## Changing your membership type

You can find the setting to change your membership type in your profile settings: "Ordinary Member" or "Contributing Member". If you chose "Contributing Member", you will need to contact GCO to request to become a member of a working Group.



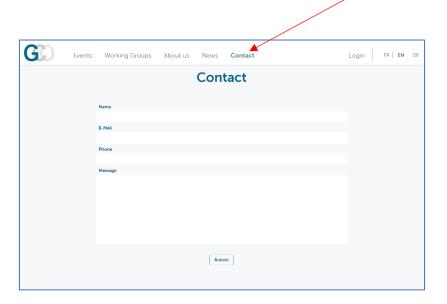
Make sure to save your changes by clicking "Save" at the very bottom of the settings page.





#### How to contact GCO

To contact GCO, you need to use the "Contact" form, under "Contact" on the website.



Type in your personal information, your message, and click submit.



# Contact Thank your for your message. Will get reply as soon as possible